



DAUPHIN COUNTY

Inmate Phone Dialing Instructions

Pick up phone.

For inmates using the phones for the FIRST TIME follow these steps:

1. Press 0 to place a Collect Call.
2. Enter your 6 digit Inmate ID + DDYY (4) digit pin DOB.
 - * Example: DOB – 03/24/1965, you would enter Your 6 Digit Inmate ID + 2465.
3. You will then be asked to enter your own unique 4 digit PIN (not zero's). Write it down and keep it in a safe place.

After you've taken these steps to establish your PIN number you will have to enter 6 digit Inmate ID + your unique PIN for all future calls.

1. Press 1 for English; press 2 for Spanish.
2. Press 0 to place a collect call.
 - * Enter 6 digit inmate ID + 4 digit PIN number.
 - * Dial area code and phone number you wish to call.
3. Press 4 for commissary orders.

ALL CALLS ARE SUBJECT TO MONITORING AND RECORDING

INMATE FAMILIES OR FRIENDS WITH BLOCKED NUMBERS OR BILLING PROBLEMS SHOULD CALL:

AdvancePay® Automated System

800-483-8314

GTL Billing Customer Service

877-650-4249

Monday through Friday 7 am to 11 pm Central Time

Saturday and Sunday 8 am to 7 pm Central Time

Automated Operator 24 hrs.